



Agenzia VEAR HAUSING

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PLEASE REMEMBER THAT...

1. ARRIVAL & DEPARTURE

Arrival must occur on the agreed day - **you can take possession of your accommodation between 3 p.m. and 7:30 p.m.** so please notify the Agency of any delay. **Departure must occur before 10 a.m.**, and the apartment must be left perfectly clean. Please leave the apartment clean and tidy, as you would have expected to find it. Please leave ample time to de-frost the refrigerator, and avoid using sharp objects to remove any ice in the freezer compartment - this can be removed with a sponge and warm water. Once the fridge is defrosted and clean and you have cleaned and vacated the apartment, please inform the Agency that you are ready to leave.

2. NORMS OF YOUR STAY

Lodging more persons than the number of beds indicated on your offer is prohibited (children should be considered as adults in this case). Small pets can only be allowed in the apartment if authorized by us and should the housing regulations governing your apartment permit it. All guests must respect the specific housing regulations of their apartment and, in particular, show consideration to other guests by keeping noise to a minimum, especially in the afternoon and at night.

3. APARTMENT FACILITIES

All our apartments are fully furnished and equipped with hob, refrigerator, kitchen equipment (pots and pans, plates, glasses and crockery), washing machine where possible, hot & cold running water, electricity and gas supplies. Any additional service (for example bedding, colour TV, cot, pre-departure cleaning) must be agreed upon arrival.

4. SECURITY DEPOSIT

Upon consignment of the keys, a security deposit of 100.00 euro will be required. Said deposit shall be retained until the state of the apartment has been checked on the day of departure. Guests will take maximum care of the apartment and the domestic equipment contained therein. Complaints about the state of the apartment and inventory will only be heard within 24 hours following arrival.

The apartment must be used in a manner conforming to the regulations, and, in particular, any breakage, damage or loss will be deducted from the deposit; should the deposit be insufficient, you will be required to pay the difference.

5. SPECIAL REGULATIONS

The clients are informed that, subject to notification, Agency personnel are authorized to enter the apartment in your absence to carry out any maintenance or repairs.

6. EXCURSIONS

Our office is available to provide information to interested parties regarding trips to Venice, Ferrara and Mirabilandia Theme Park, as well as bike, walking and boat tours of the Valley, museum visits in Comacchio town, trips to the historic Pomposa Abbey, participation in the local clam and garlic festivals and other itineraries for exploring the local sights etc.

7. FORMALITIES

Please remember to verify the validity of your travel documents (passport-driving license-identity card-insurance-tax code) before arrival.

8. BEACH BOOKING

You can also reserve beach umbrellas and sun loungers in advance at our office when you book your stay, with a saving of 10% as compared to normal prices.